

## 2-1-1 Idaho CareLine State Fiscal Year-to Date Summary by Contact Classification As of October 2008

[State Fiscal Year (SFY)=July 1, 2008 to June 30, 2009]

Call Classification	July	August	September	October	Total Calls
Abuse/Neglect	291	281	300	308	<b>1180</b>
Adoption	115	108	105	87	<b>415</b>
Childcare	3724	4362	4597	4365	<b>17048</b>
Clearinghouse	12	10	75	44	<b>141</b>
Dentist	78	76	84	80	<b>318</b>
Disabilities (under age 3)	49	45	54	58	<b>206</b>
Disabilities (age 3 & older)	133	116	128	127	<b>504</b>
Doctor	133	151	145	148	<b>577</b>
Employment / Business	137	103	151	170	<b>561</b>
Environmental Health	73	58	48	50	<b>229</b>
Financial Service / Benefits	4258	4855	6494	7321	<b>22928</b>
Foster Care	135	115	143	160	<b>553</b>
Fraud	0	95	122	110	<b>327</b>
Health Resources	629	600	671	625	<b>2525</b>
Immunizations	85	108	97	152	<b>442</b>
Medicaid (Age 19-)	786	937	1356	1395	<b>4474</b>
Medicaid (Age 19+)	1317	1391	1925	1849	<b>6482</b>
Medicaid Dentist	200	203	180	171	<b>754</b>
Medicaid Doctor	422	466	541	491	<b>1920</b>
Mental Health	198	179	228	242	<b>847</b>
Miscellaneous	867	790	895	1004	<b>3556</b>
Senior Issues (Age 60 & older)	143	138	124	212	<b>617</b>
Social Security	0	95	123	127	<b>345</b>
Substance Abuse	126	154	158	151	<b>589</b>
Tobacco	29	26	21	24	<b>100</b>
WIC	386	322	418	375	<b>1501</b>
<b>Total:</b>	<b>14326</b>	<b>15784</b>	<b>19183</b>	<b>19846</b>	<b>69139</b>

(Spanish contact information included - see Spanish contacts for detail)

Source: IDHW 2-1-1 Idaho CareLine "Get Connected Get Answers"

Note: Report displays the cumulative contacts received to date during the SFY by month, by contact classification, and total contacts to date.